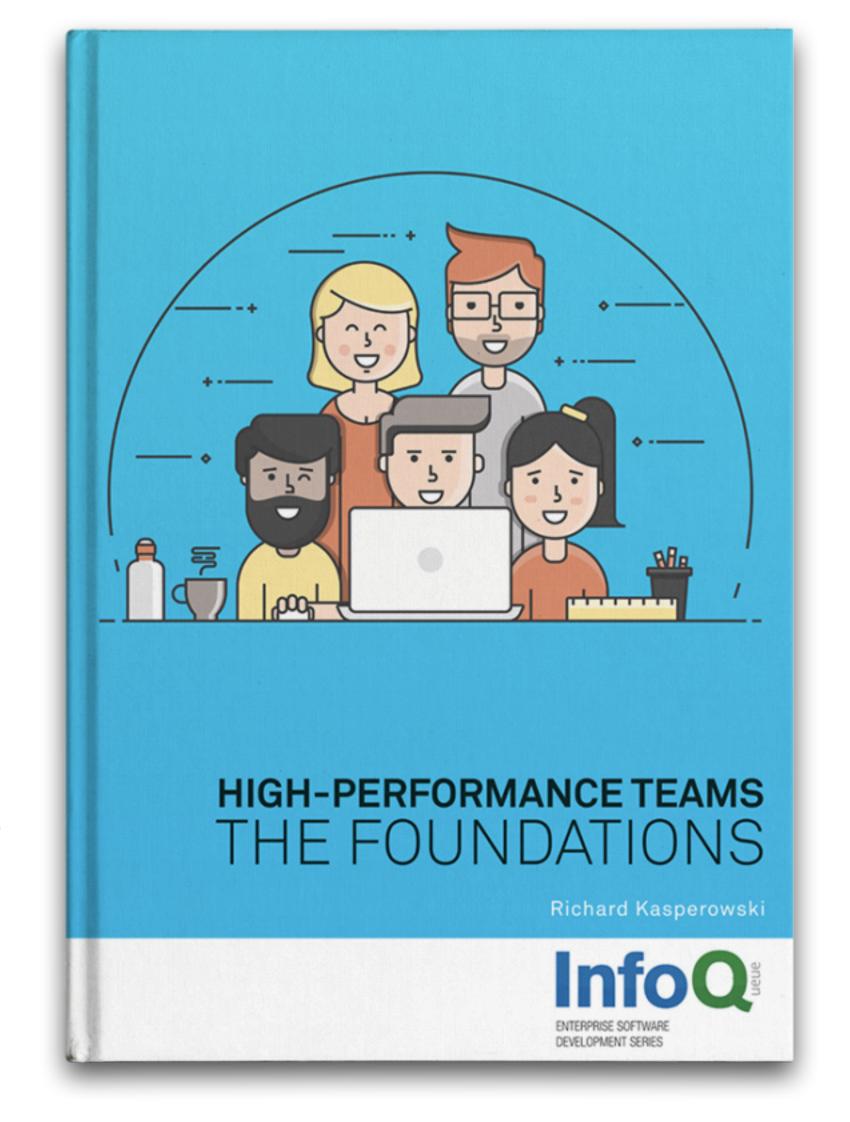
How to Build the Right Thing

Richard Kasperowski | Certified Agile Team Building™







Richard Kasperowski

Certified Agile Team Building™

- High-Performance Team Building™
- · Agile & Scrum Foundations
- · Agile Product Owner Skills
- · Agile Technical Skills
- · Agile Team Building Trainer Certification







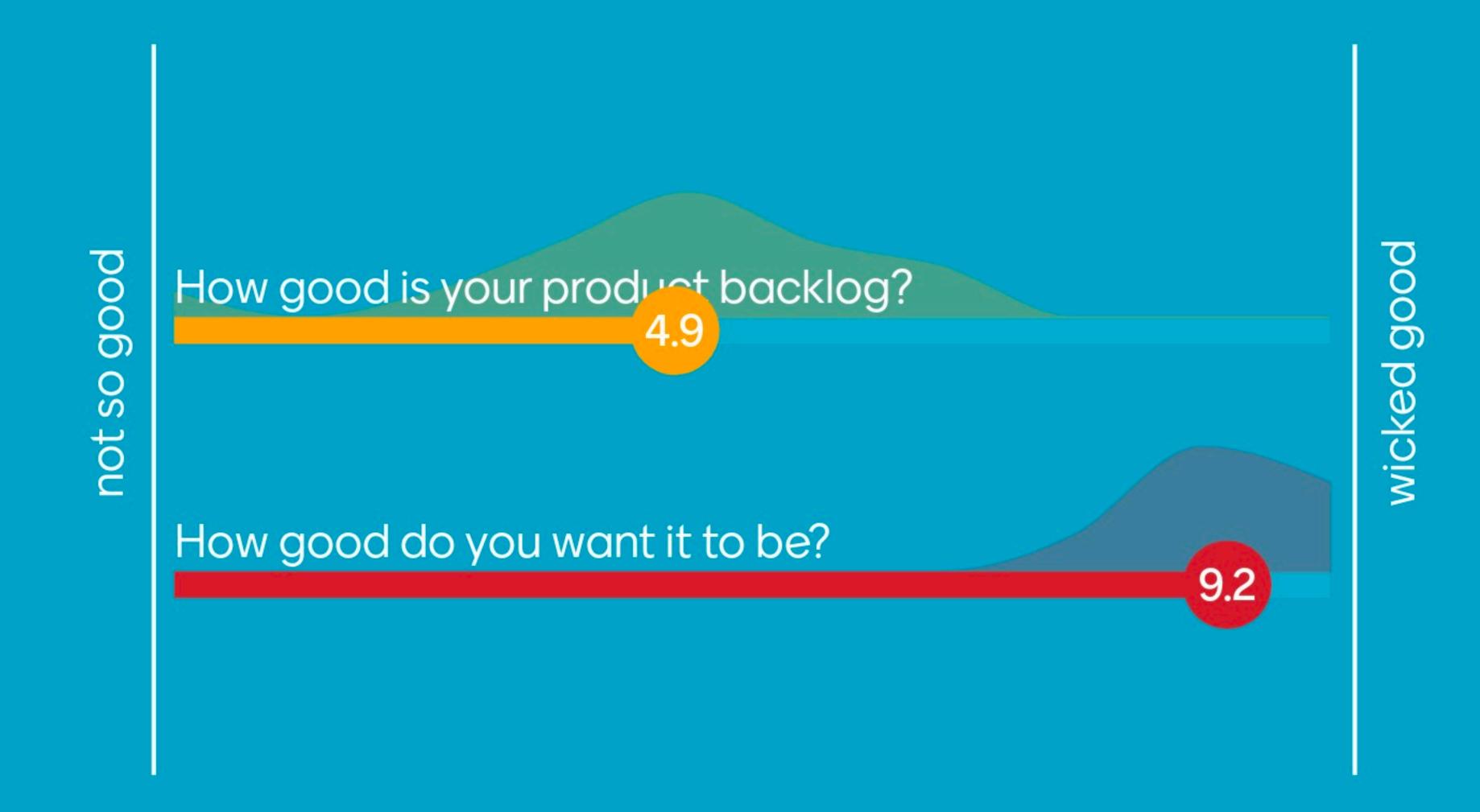




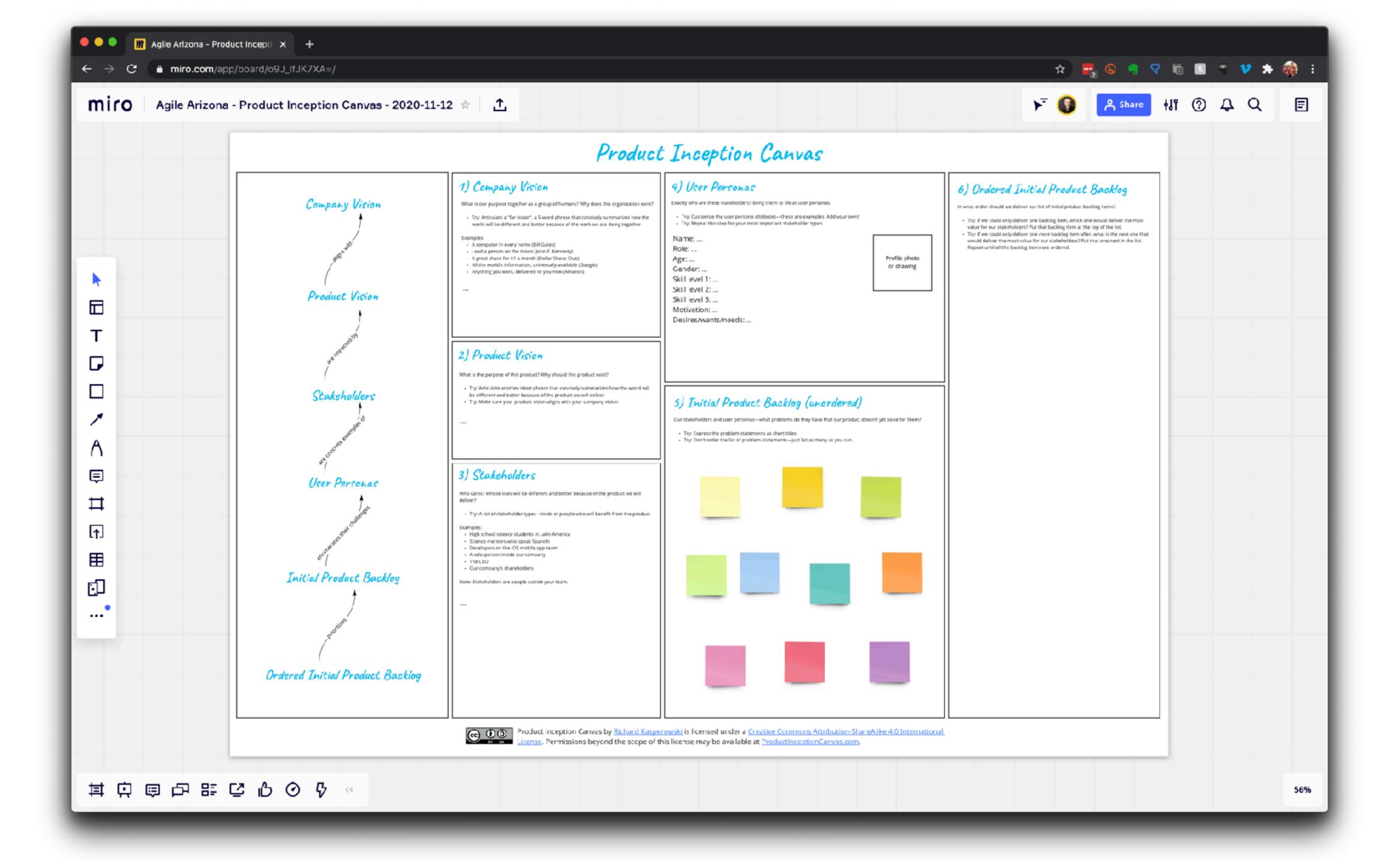


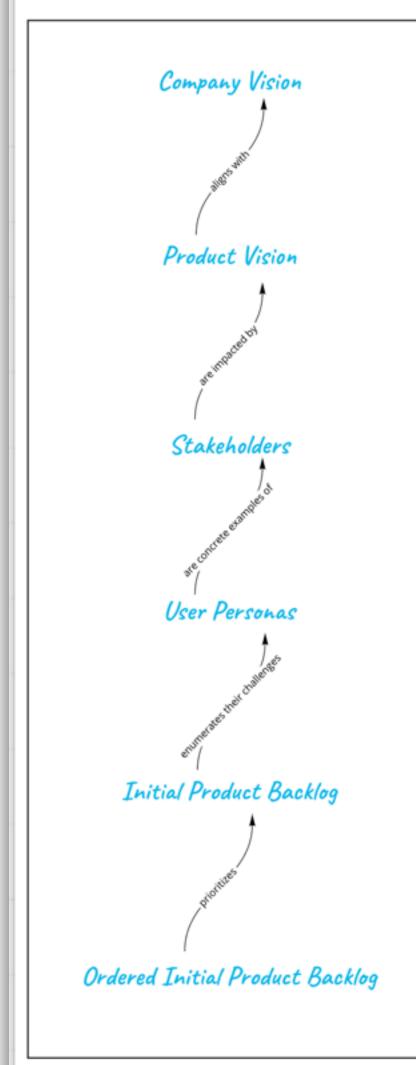


How good is your product backlog?



I can create a great Product backlog





1) Company Vision

What is our purpose together as a group of humans? Why does this organization exist?

· Try: Articulate a "far vision", a 5-word phrase that concisely summarizes how the world will be different and better because of the work we are doing together

A computer in every home (Bill Gates)

2) Product Vision

3) Stakeholders

Our company's shareholders

 High school science students in Latin America · Science mentors who speak Spanish · Developers on the iOS mobile app team A salesperson inside our company

Note: Stakeholders are people outside your team.

- Land a person on the moon (John F. Kennedy)
- A great shave for \$1 a month (Dollar Shave Club) All the world's information, universally available (Google)
- Anything you want, delivered to you now (Amazon)

What is the purpose of this product? Why should this product exist?

be different and better because of the product we will deliver

Try: Make sure your product vision aligns with your company vision

Who cares? Whose lives will be different and better because of the product we will

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Age: ...

Gender: ...

Skill level 1: ...

Skill level 2: ...

Skill level 3: ... Motivation: ...

Desires/wants/needs: ..

Profile photo or drawing

5) Initial Product Backlog (unordered)

Our stakeholders and user personas—what problems do they have that our product doesn't yet solve for them?

- Try: Express the problem statements as short titles.
- · Try: Don't order the list of problem statements—just list as many as you can.



6) Ordered Initial Product Backlog

In what order should we deliver our list of initial product backlog items?

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Entertain the world

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Role: Romcom fan

Age: 32 Gender: F

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Skill level 3: ...

Motivation: Watch favorite romcoms

Desires/wants/needs:

- Watch the latest romcoms
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- Watch on the subway
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I only want to watch romcom's

Watch a movie

> my friend, Dave, who also sits at home?

I want to know other people's favorites

> How can I see have watched

on a different

know what

my friends who are not living with me?

What's new in movies

What's a good chick



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I can't find a movie I like

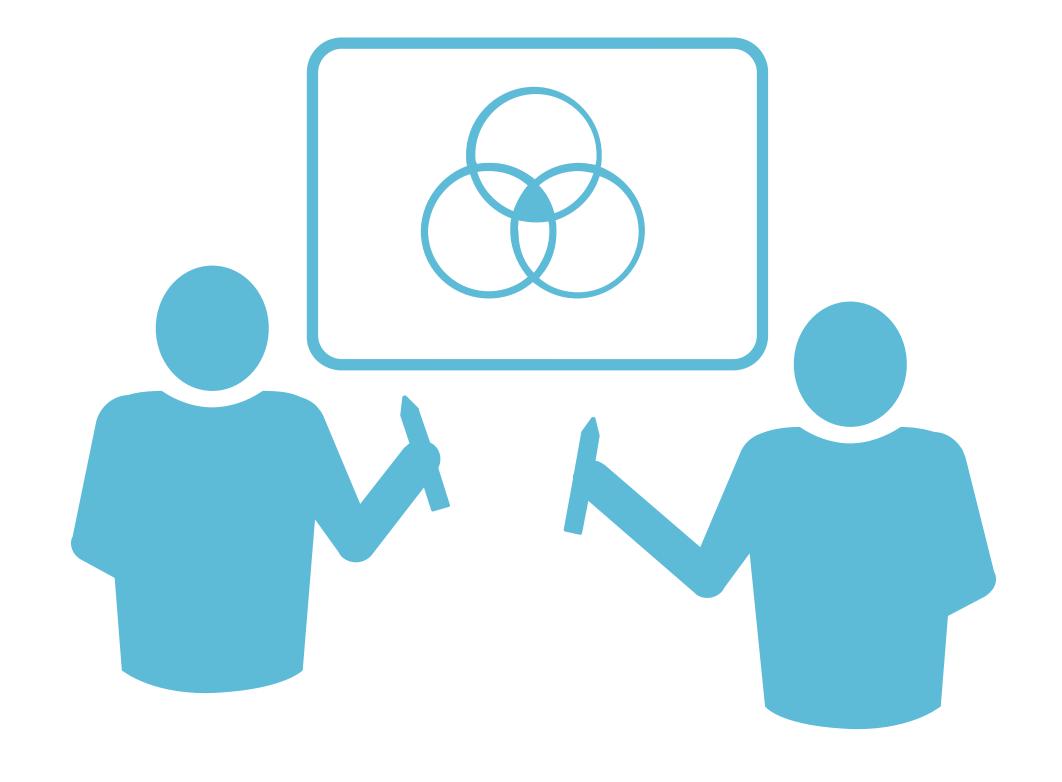
Vision

Who Cares?

What Oo They Want?

Your company vision?

- Our purpose together as a group of humans
- Why does our org exist?
- W How will the world be different and better because of us?
- ✓ 5-word "far vision" statement

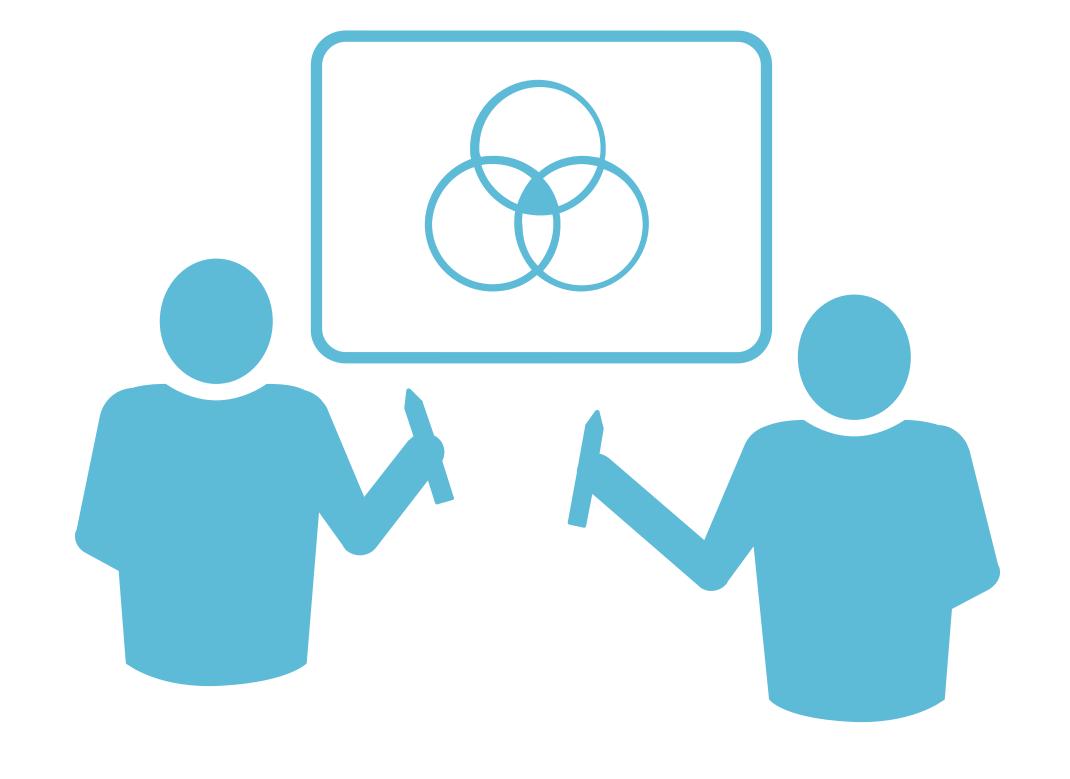






Company Vision

- What is our purpose together as a group of humans?
- Why does this organization exist?
- ✓ "Far vision": 5-word phrase describing how the world will be different and better because of the work we are doing

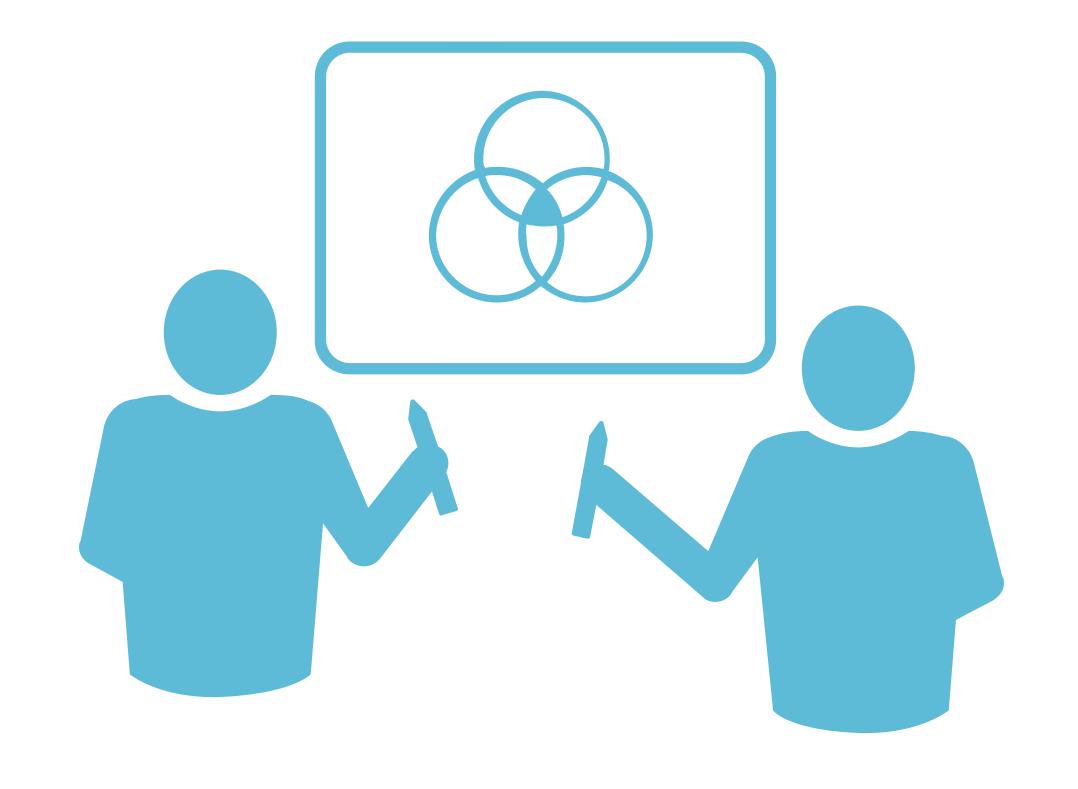






Company Vision

- A computer in every home
- Land a person on the moon
- A great shave for \$1 a month
- ✓ All the world's information, universally available
- Anything you want, right now







Try it: Company Vision

V Netflix:

What is their company vision?







Your organization's far vision

all kind of movie in 1 platform

Favorite movie accessed in few clicks

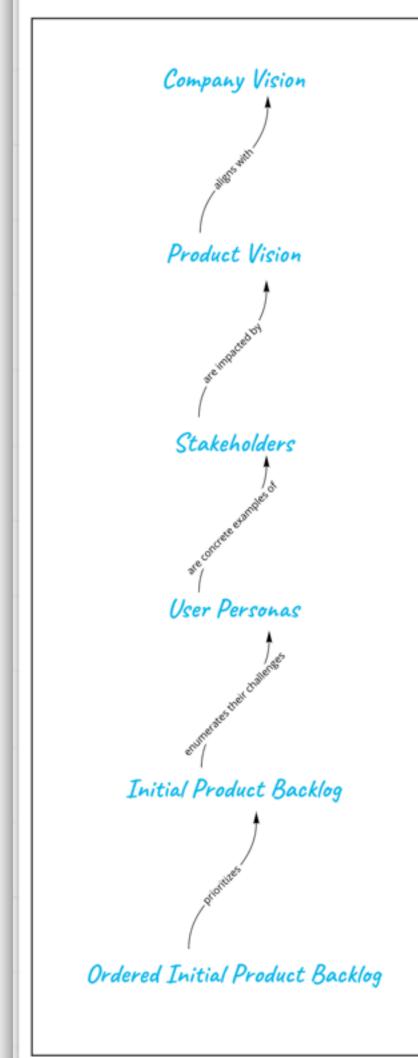
Becoming the best global entertainment distribution service.

watch content anytime, anywhere

Netflix: make content available any time to everyone

Your persolized movie scene





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Entertain the world

2) Product Vision

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Profile photo or drawing

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6) Ordered Initial Product Backlog

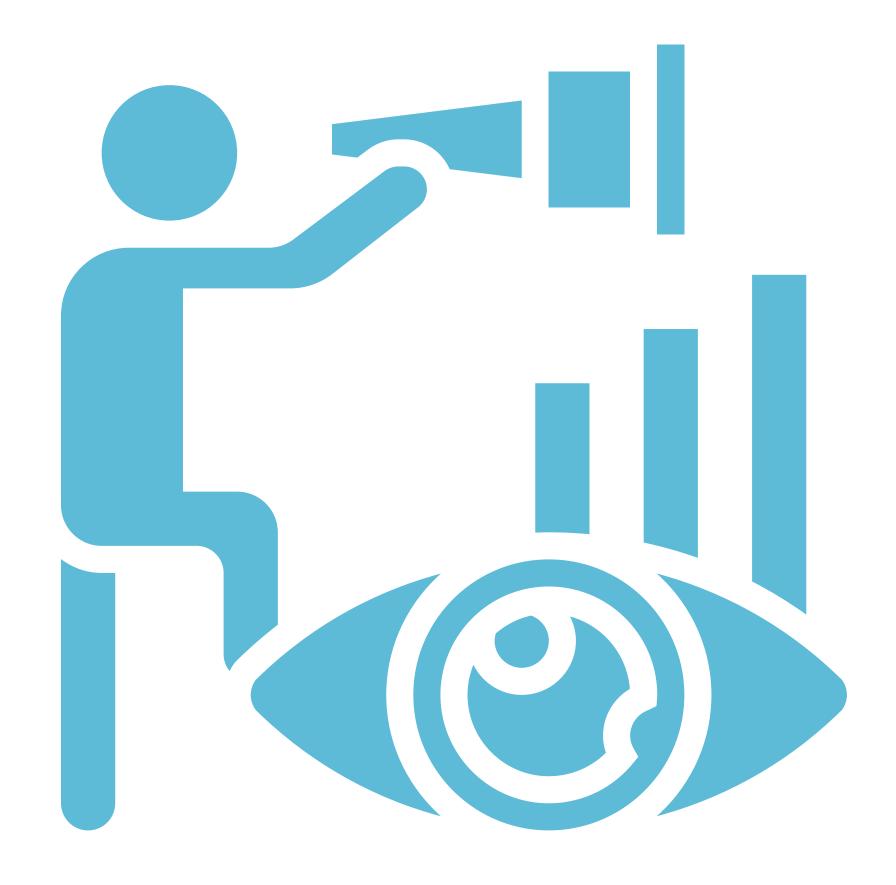
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Product Vision

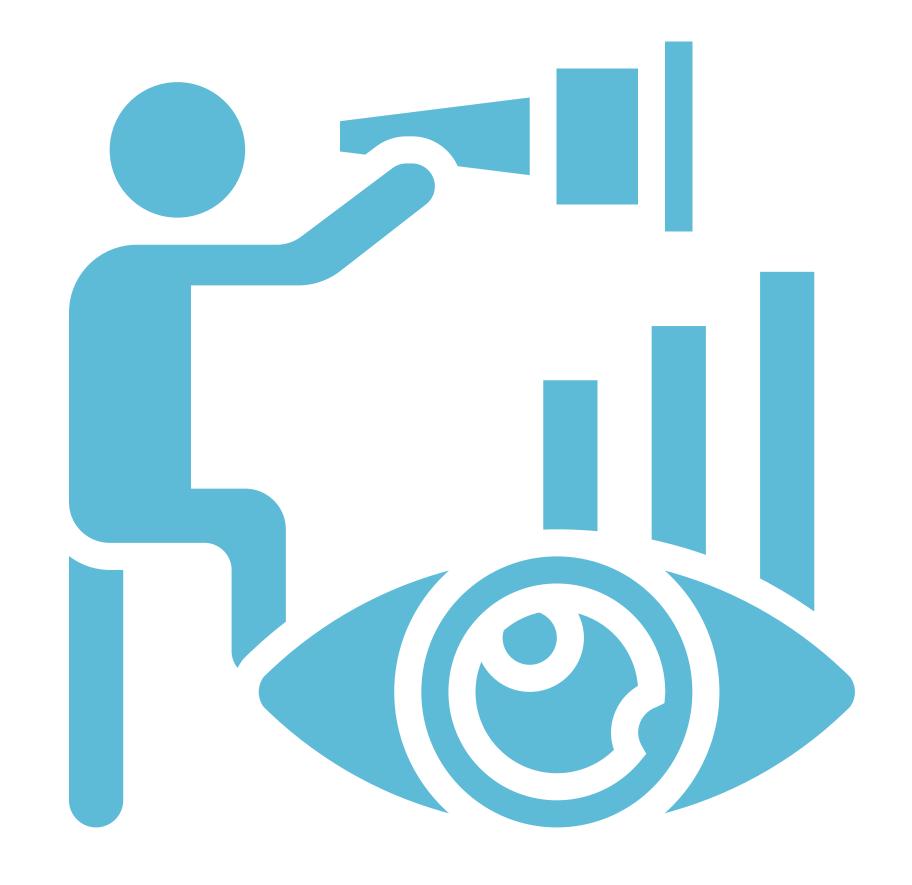
- What is the purpose of this product?
- Why should this product exist?
- ✓ Short phrase concisely summarizing how the world will be different and better
- Aligns with company vision





Product Vision

- Any movie, anytime, anywhere (Netflix movie streaming)
- Limitless energy from renewable resources(BP product line)
- Upload your own music (new product)
- Bring people together and fantasy to life(D&D)





Try it: Product Vision

✓ Netflix movie streaming: what is the product vision?



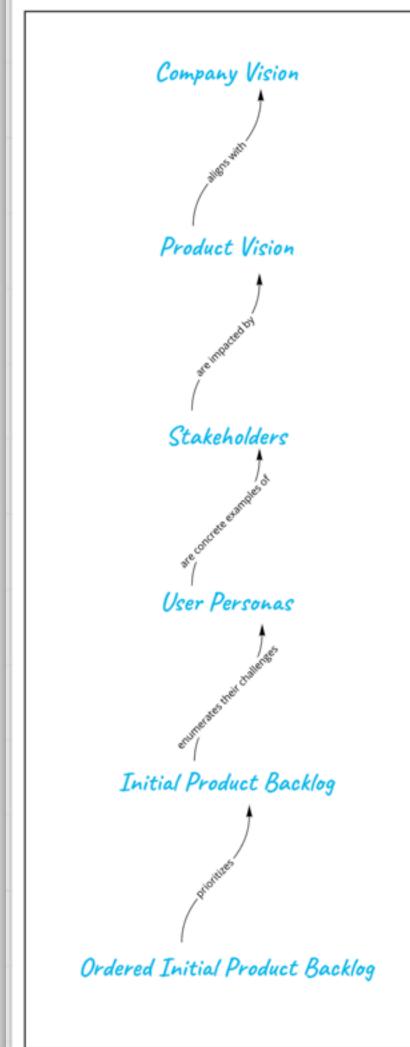


Netflix movie streaming: product vision

quality content - low price

happy people around:)





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Desires/wants/needs: ..

Profile photo

or drawing

5) Initial Product Backlog (unordered)

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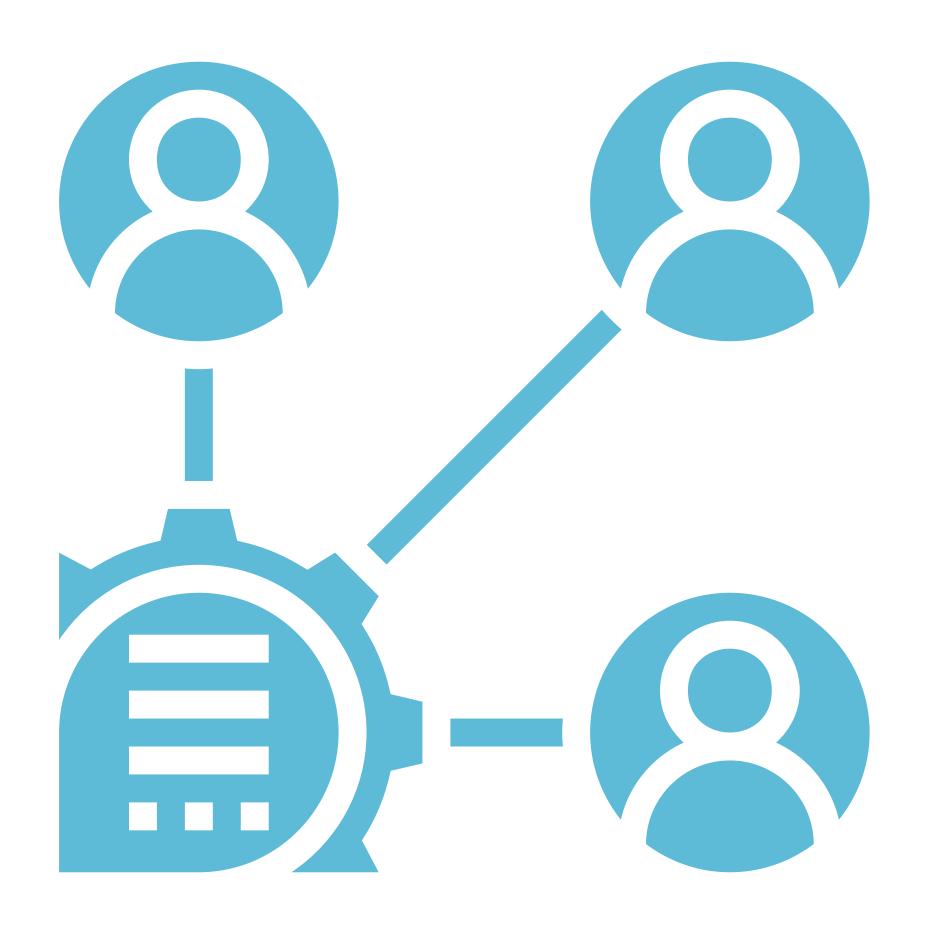
Vision

Who Cares?

What Do They Want?

Stakeholders

- Who cares?
- Whose lives will be different and better?
- Stakeholder types
- Kinds of people who will benefit from the product







Stakeholders

- ✓ Parent who likes to watch movies with the whole family
- 20something with a mobile device
- Shareholder
- **V**CEO
- Developer on Team X
- Lawyer

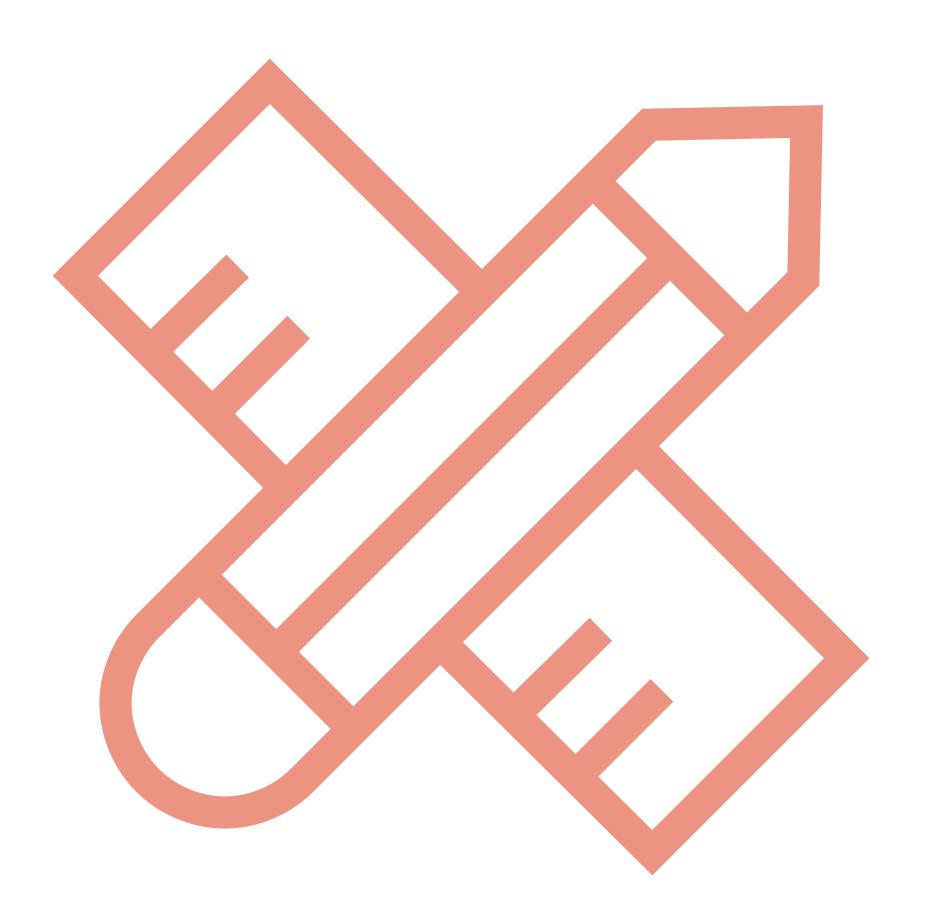




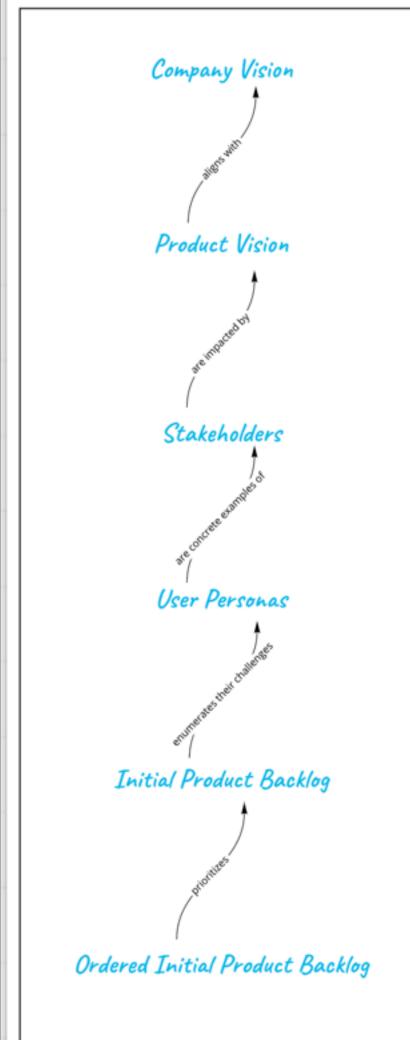


Try it: Stakeholders

- V Netflix movie streaming:
 - Who are their stakeholder types?







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Any movie, any time, anywhere

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High school science students in Latin America

Note: Stakeholders are people outside your team.

- · Science mentors who speak Spanish · Developers on the iOS mobile app team
- A salesperson inside our company

Our company's shareholders

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Profile photo

or drawing

- Try: Express the problem statements as short titles.
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User Personas

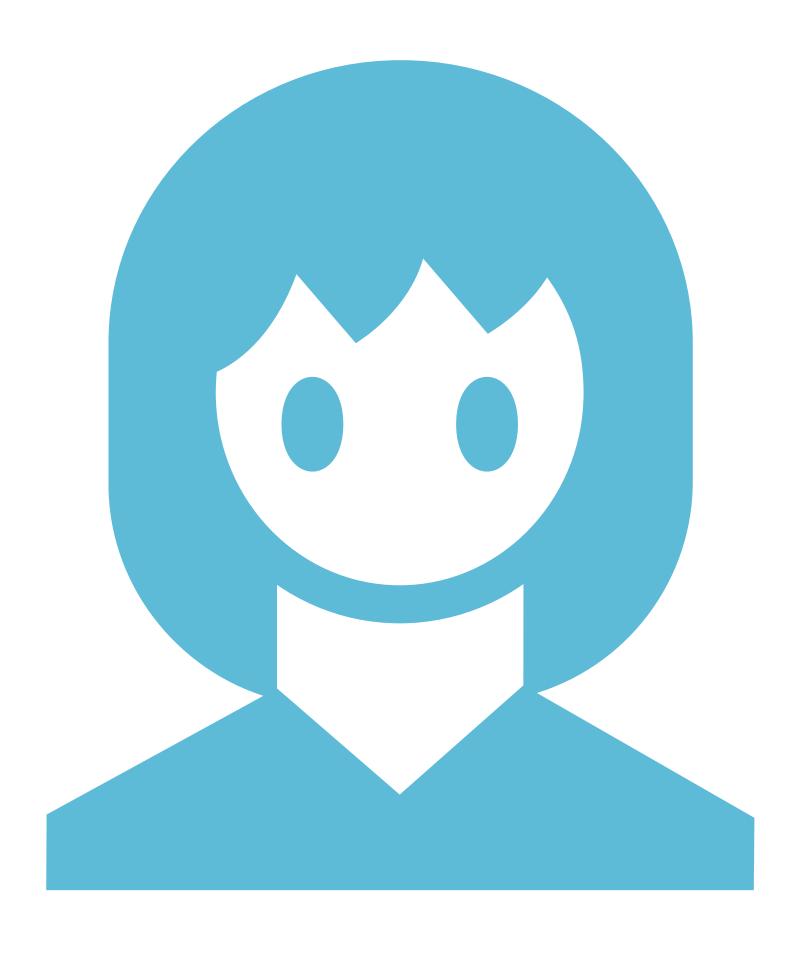
- Exactly who are the stakeholders?
- Bring them to life
- Repeat for each stakeholder type





User Personas

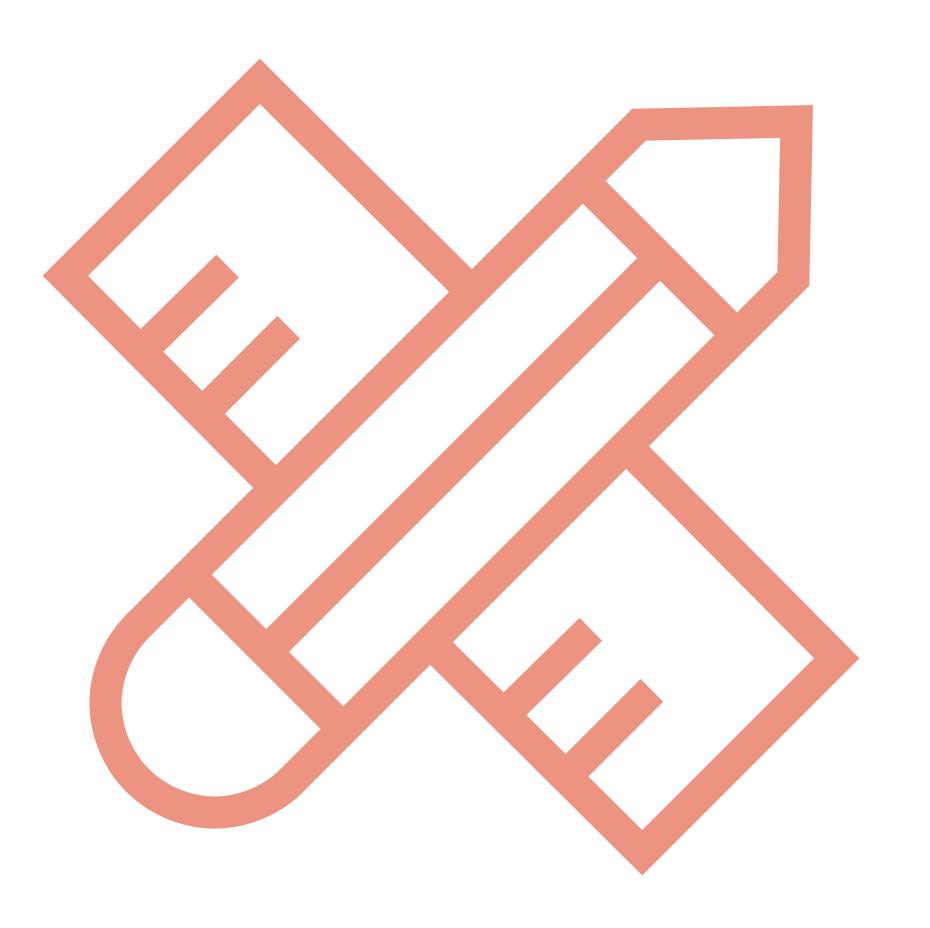
- Mary Movieviewer
- Dustin Henderson (high school student)
- ✓ Bob Richards (game application) developer)
- ✓ Sarah Lagel (lawyer)





Try it: User Personas

- V Netflix movie streaming:
 - Exactly who is one of their stakeholders?







Company Vision Product Vision Stakeholders User Personas Initial Product Backlog Ordered Initial Product Backlog

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Note: Stakeholders are people outside your team.

- · Parent who likes to watch movies with the whole family
- · 20something with a mobile device
- · College student
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Exactly who are these stakeholders? Bring them to life as user personas.

 Try: Customize the user persona attributes—these are examples. Add your own! · Try: Repeat this step for your most important stakeholder types

Name: Mary Movieviewer

Role: Romcom fan

Age: 32

Skill level 1: Computer savvy - owns a MacBook Air

Skill level 2: Daily Facebook user

Skill level 3: ...

Motivation: Watch favorite romcoms

Desires/wants/needs:

- · Watch the latest romcoms
- · Restart movie on any device, where I left off
- Watch on the subway
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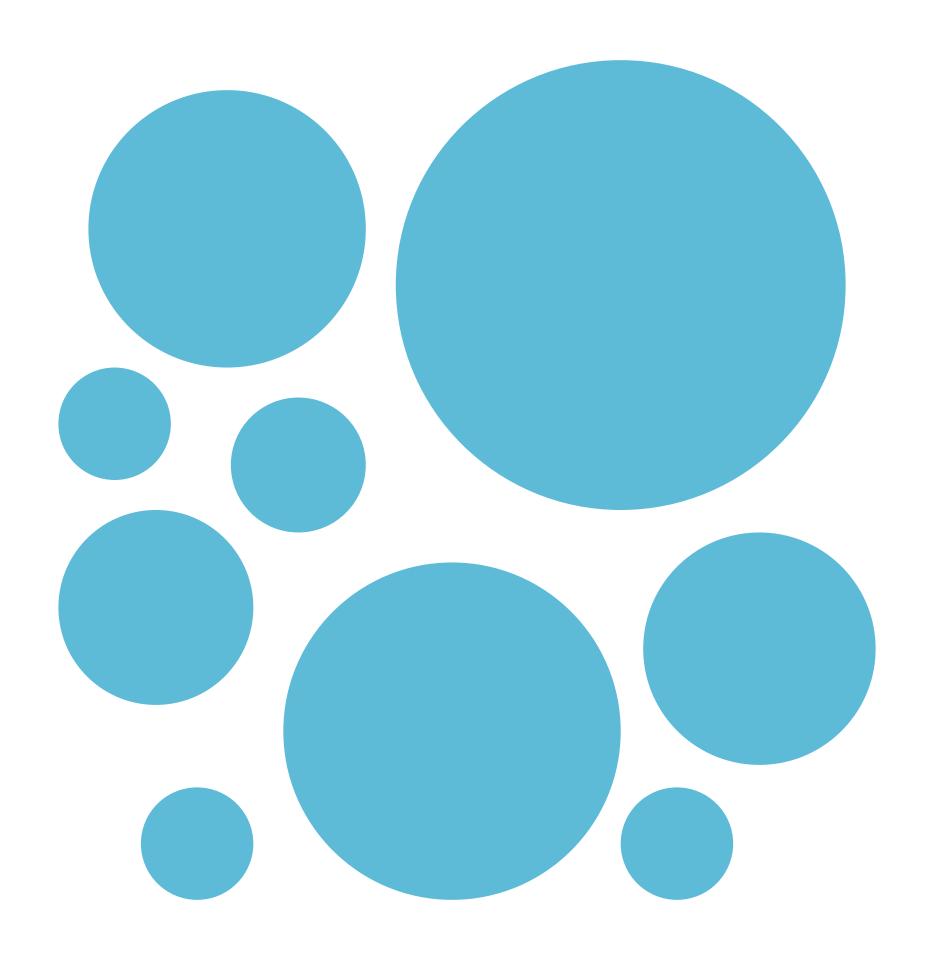
Vision

Who Cares?

What Do They Want?

Initial Product Backlog

- What problems do our user personas have that our product doesn't solve yet?
- Express problem statements as short titles
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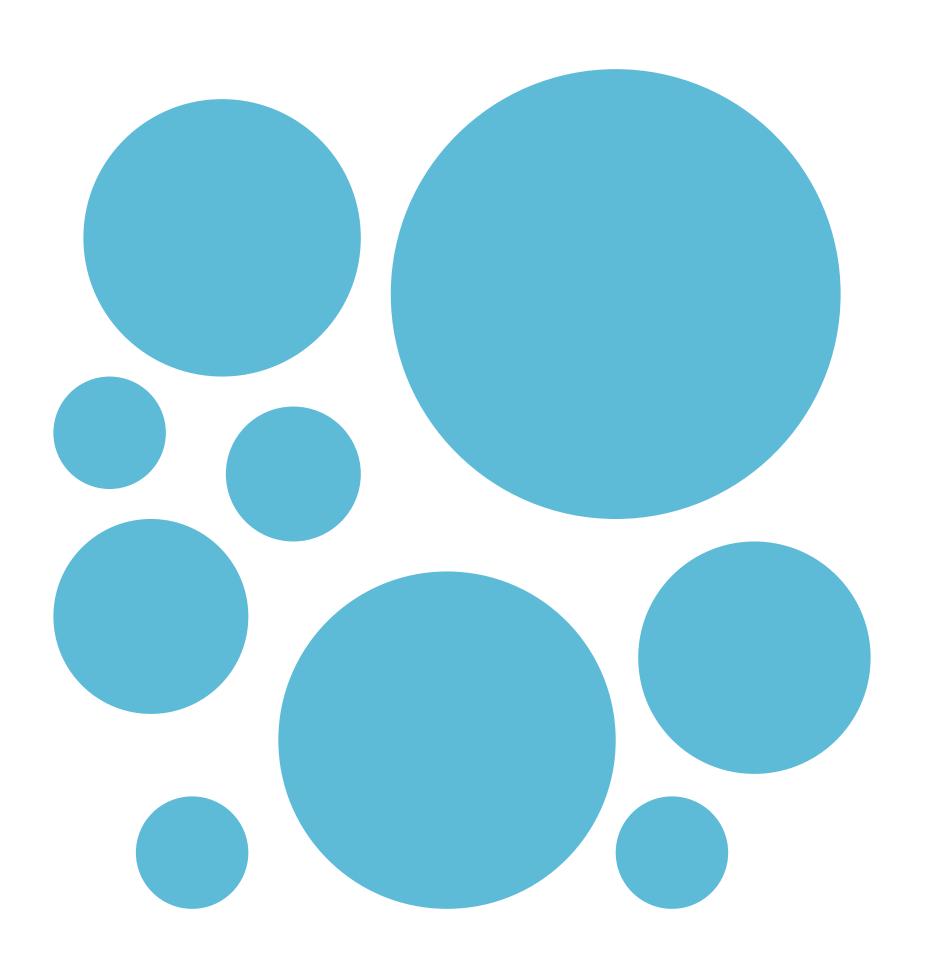






Initial Product Backlog

- ✓ I can't find a movie I like
- What's new in movies?
- Watch a movie
- ✓ I want to know other people's favorites
- Can I share movie with my friend, Dave?
- What's a good chick flick?





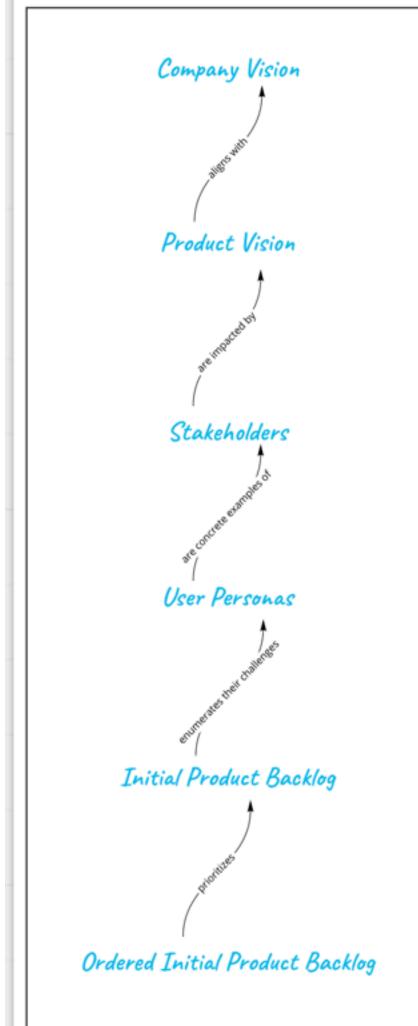
Try it: Initial Product backlog

- V Netflix movie streaming:
 - What are their stakeholders' problems?









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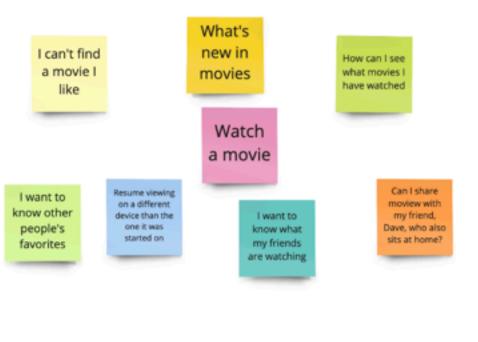
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together with my friends who are not good chick flick?

I only want to watch romcom's

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Ordered Initial Product Backlog

- ✓ In what order would we deliver our initial product backlog items?
- ✓ If we could only deliver one, which one?
- ✓ If we could only deliver one more, which one?





Ordered Initial Product Backlog

- ✓ I only want to watch romcoms
- Watch a movie
- Can I share movie with my friend, Dave?
- ✓ I want to know other people's favorites
- W How can I see what movies I have watched?
- Resume viewing on any device





Try it: Ordered Initial Product Backlog

- V Netflix movie streaming:
 - ✓ In what order should we deliver our list of initial product backlog items to our stakeholders?
 - If we could only deliver a solution to one problem, which one problem would it be?





Company Vision Product Vision Stakeholders User Personas Initial Product Backlog Ordered Initial Product Backlog

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- Stakeholder
- CEO

4) User Personas

Exactly who are these stakeholders? Bring them to life as user personas.

 Try: Customize the user persona attributes—these are examples. Add your own! · Try: Repeat this step for your most important stakeholder types

Name: Mary Movieviewer Role: Romcom fan

Age: 32

Gender: F

Skill level 1: Computer savvy - owns a MacBook Air

Skill level 2: Daily Facebook user

Skill level 3: ...

Motivation: Watch favorite romcoms

Desires/wants/needs:

- Watch the latest romcoms
- · Restart movie on any device, where I left off
- Watch on the subway
- · Share my movie list with friends

5) Initial Product Backlog (unordered)

Our stakeholders and user personas—what problems do they have that our product doesn't yet solve for them?

- Try: Express the problem statements as short titles.
- Try: Don't order the list of problem statements—just list as many as you can.

6) Ordered Initial Product Backlog

In what order should we deliver our list of initial product backlog items?

- Try: If we could only deliver one backlog item, which one would deliver the most
- value for our stakeholders? Put that backlog item at the top of the list. Try: If we could only deliver one more backlog item after, what is the next one that would deliver the most value for our stakeholders? Put that one next in the list. Repeat until all the backlog items are ordered.

I only want to watch romcom's

Watch a movie

> my friend, Dave, who also sits at home?

I want to know other people's favorites

> How can I see what movies have watched

one it was started on

my friends

my friends who are not living with me?

What's new in movies

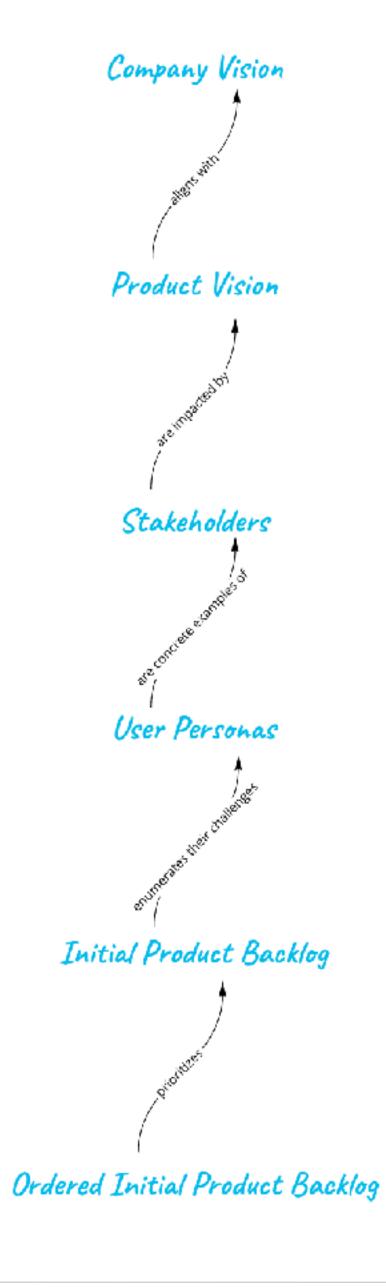
What's a



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I can't find a movie I like

Everything is aligned

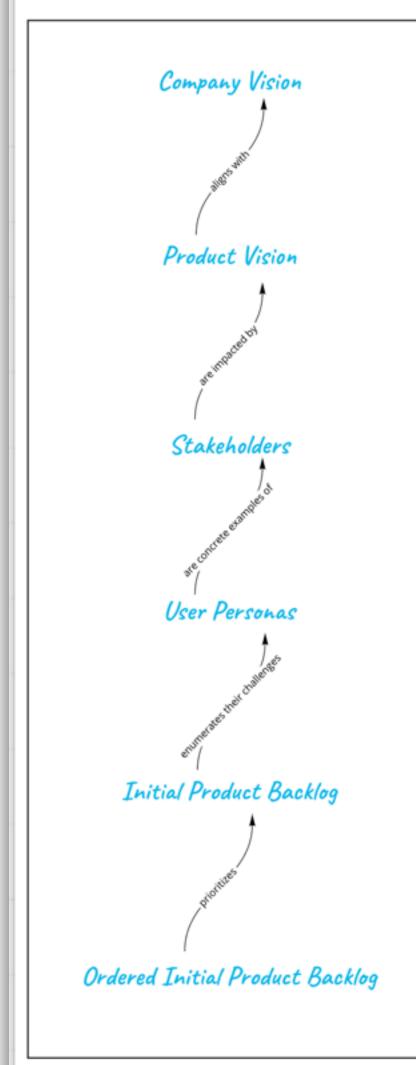








I can create a great Product backlog



1) Company Vision

What is our purpose together as a group of humans? Why does this organization exist?

· Try: Articulate a "far vision", a 5-word phrase that concisely summarizes how the world will be different and better because of the work we are doing together

A computer in every home (Bill Gates)

2) Product Vision

3) Stakeholders

Our company's shareholders

 High school science students in Latin America · Science mentors who speak Spanish · Developers on the iOS mobile app team A salesperson inside our company

Note: Stakeholders are people outside your team.

- · Land a person on the moon (John F. Kennedy)
- A great shave for \$1 a month (Dollar Shave Club) All the world's information, universally available (Google)
- Anything you want, delivered to you now (Amazon)

What is the purpose of this product? Why should this product exist?

be different and better because of the product we will deliver

Try: Make sure your product vision aligns with your company vision

Who cares? Whose lives will be different and better because of the product we will

. Try: A list of stakeholder types-kinds of people who will benefit from the product

· Try: Articulate another short phrase that concisely summarizes how the world will

4) User Personas

Exactly who are these stakeholders? Bring them to life as user personas.

· Try: Customize the user persona attributes—these are examples. Add your own! Try: Repeat this step for your most important stakeholder types

Name: ... Role: ...

Age: ...

Gender: ...

Skill level 1: ...

Skill level 2: ...

Skill level 3: ... Motivation: ...

Desires/wants/needs: ..

Profile photo or drawing

5) Initial Product Backlog (unordered)

Our stakeholders and user personas—what problems do they have that our product doesn't yet solve for them?

- Try: Express the problem statements as short titles.
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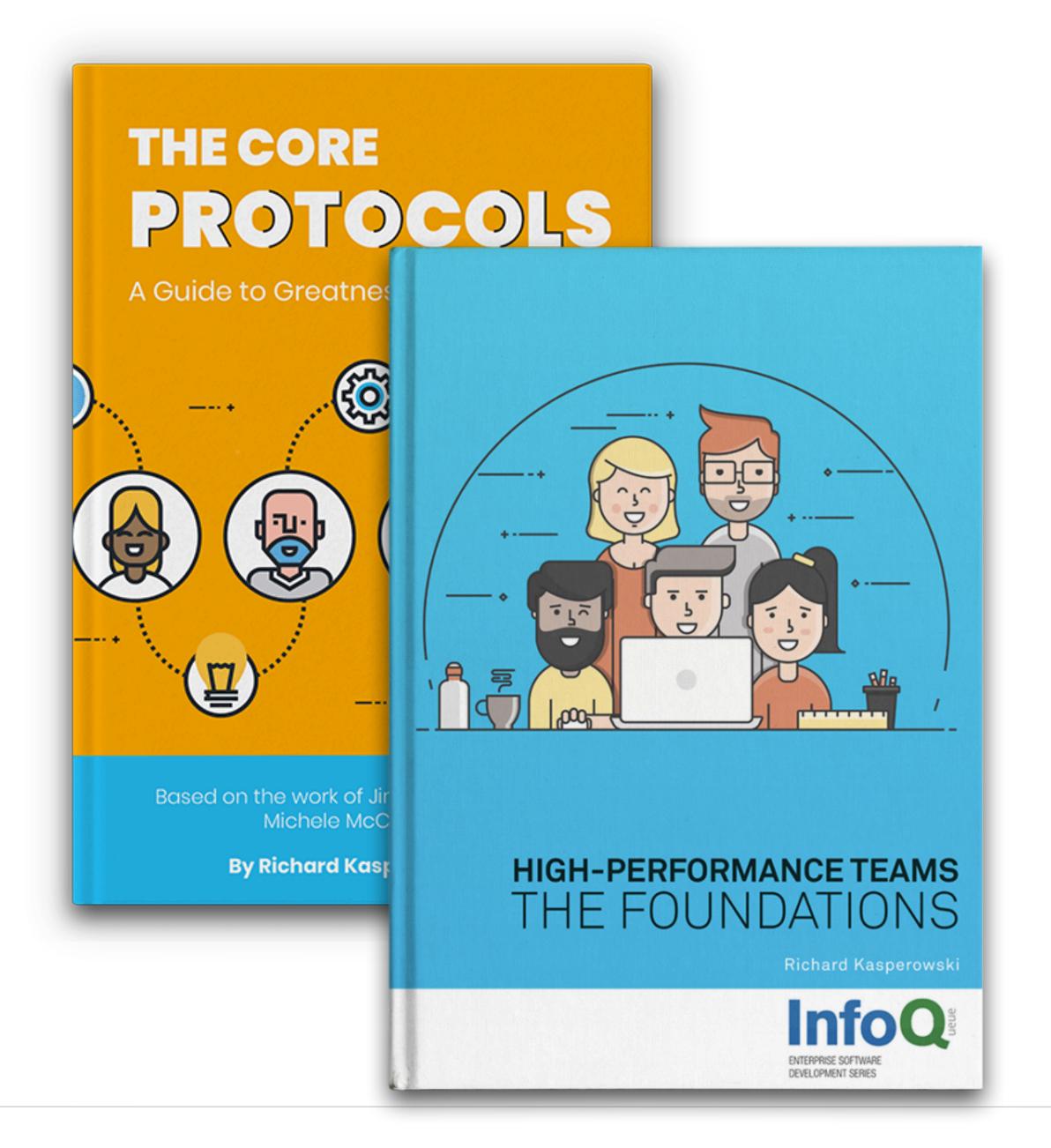
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To Learn More

- Email address on Feedback form
- Ask Richard for help
- Visit kasperowski.com









More learning and events

Want to learn and embody these behaviors?

- · kasperowski.com
- · Respond on feedback form to stay informed

Some of Richard's upcoming classes and events - all online:

- · Dec 2 Office Hours (every Wednesday)
- · Dec 3 Agile Dojo (first Thursday of every month)

··· or book a private class or event for your organization.



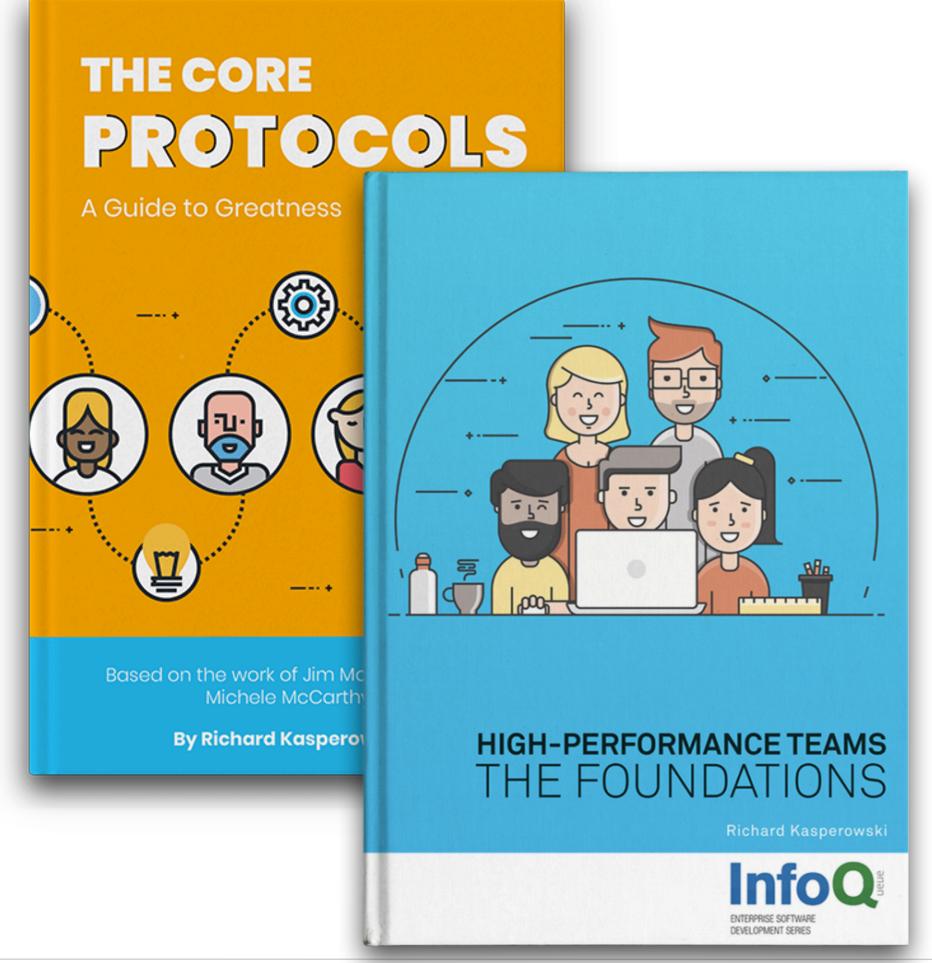




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